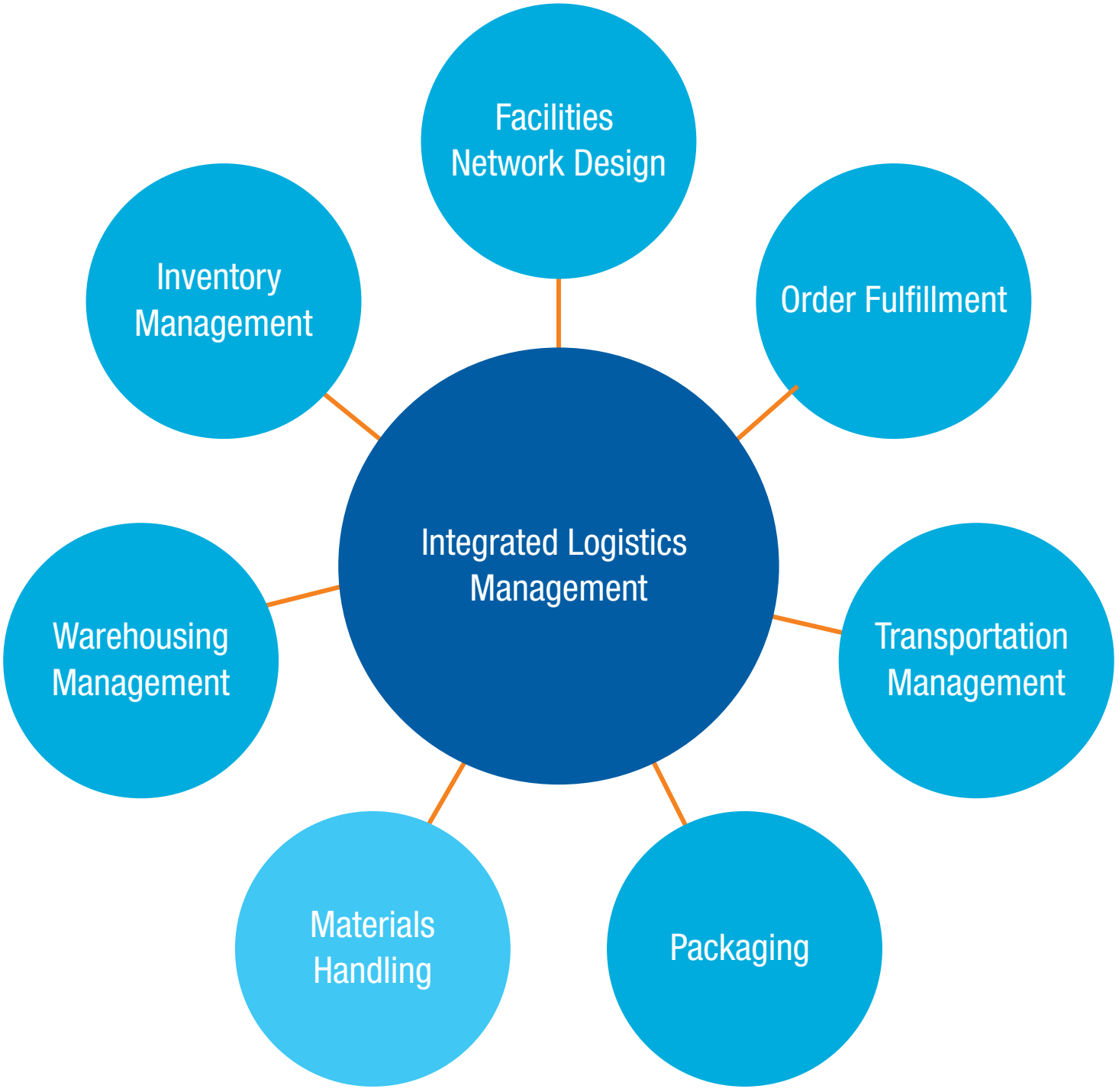FIGURE 11.1: Integrated Logistics Management System